

WHISTLER HELI-SKIING

2016-17 Information Package



36 YEARS

OF OUTSTANDING
CUSTOMER SERVICE IN
WHISTLER'S BACKCOUNTRY

p. Eric Berger

WHISTLER 
HELI-SKIING



Welcome to

WHISTLER HELI-SKIING

Just beyond the ski lifts of Whistler Blackcomb, minutes from North America's #1 ranked ski resort, the ultimate high-alpine experience awaits. Let us introduce you to our hundreds of runs accessible only by helicopter!

Imagine... carving through untracked powder, endless terrain and breathtaking backcountry scenery!

Our goal is to provide a truly memorable experience for our clients. As Whistler's premier heli-skiing company, Whistler Heli-Skiing has been providing the ultimate in personal customer service for over 36 years. Whistler Heli-Skiing is a licensed heli-ski operator with the Province of British Columbia and a member of Heli-Cat Canada. We have the highest standards for our pilots and helicopters and an outstanding operations record. The use of various sized helicopters allows us the ability to meet different group needs. Our professional heli-ski guides will lead participants on the wilderness adventure of a lifetime.

Participants should be of intermediate or better skiing or snowboarding ability, and in good physical condition. To make the powder skiing/snowboarding experience more enjoyable, our fleet of powder-specific skis and boards are available from The Powder Hut rental shop.

DAKINE

ROSSIGNOL
PURE MOUNTAIN COMPANY

SALOMON

BLACKCOMB
Avatarion

OAKLEY

ARC'TERYX

WHISTLER
Olympic Park

p: Paul Morrison

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General Information

Whistler Heli-Skiing takes groups of intermediate, advanced, and expert skiers and riders into the amazing mountain terrain that surrounds Whistler Resort. You can heli-ski or heli-board in the stunning backcountry for one day or go for as many days as your legs will take! Whether you are an individual or a group of forty, our 36 years of local knowledge and personal service will provide you with an unforgettable heli-skiing experience. All packages include a professional certified heli-ski guide with each group, use of avalanche transceiver, on-mountain picnic and return ground transportation from Whistler Village. We can also customize a package for your heli-ski holiday.

DATES OF OPERATION: December 5, 2016 to April 17, 2017

MULTI-DAY DISCOUNT: \$100 off and free rentals for the second and subsequent days of heli-skiing/boarding all season long! (This is not to be combined with any other Whistler Heli-Skiing promotion.)

EXTRA VERTICAL: Extra runs are available in all packages. Classic Experience and Elite Adventure extra vertical costs \$100 plus applicable taxes per person per extra run. Ultimate Excursion extra vertical costs \$109 plus applicable taxes per person per extra run. Payment for extra runs is processed after the ski day.

RENTAL SKIS/BOARDS: Salomon, Atomic, Rossignol, and Volkl powder skis or Burton Snowboards are available to rent for \$50/day plus applicable taxes per person. There is no charge for rental equipment for the second and subsequent heli-ski days. We do not rent boots but they can be rented from Whistler Blackcomb rental locations.

SKIER/SNOWBOARDER ABILITY: All participants should have at least intermediate skiing/boarding ability and be in good physical condition. We group individuals into the appropriate package based on ability level and previous powder experience. See attached a description of our various ability levels as well as suggested packages.

CHECK-IN TIME: You should check in at our office in the Carleton Lodge as soon as you arrive in Whistler or a minimum of 24 hours prior to your ski date. At this time you will be required to sign a release of liability waiver and provide us with important information so that you are grouped correctly. We recommend that you confirm the weather forecast for your ski day with our staff at this time. Your seat may be forfeited if you have not checked-in with us by 4:00PM, the day before. Late check-ins will be accommodated with notification. Persons under the age of 19 years must have their waiver signed in our office by a parent or guardian.

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p: Eric Berger

2016.17 Whistler Heli-Skiing Packages & Rates

CLASSIC EXPERIENCE

Designed for skiers/boarders looking to explore the best of Whistler's backcountry.

- Pace: Easier
- Group size: Up to 10 people
- Helicopter: Bell 212
- Vertical: Approx. 4,500-7,500 ft (1,400-2,400 m)
- Extra vertical: \$100 per run
- Heli-picnic lunch by Bearfoot Bistro
- Photographer/videographer ride-along, with an opportunity to buy during après at Bearfoot Bistro

Solid Intermediate to Advanced Ability

3 RUN PACKAGE | **\$989** CAD per person

ELITE ADVENTURE

Designed for skiers/boarders who are hungry for more vertical and are comfortable in powder.

- Pace: Moderate
- Group size: Up to 10 people
- Helicopter: Bell 212
- Vertical: Approx. 6,000-10,000 ft (1,800-3,500 m)
- Extra vertical: \$100 per run
- Heli-picnic lunch by Bearfoot Bistro
- Photographer/videographer ride-along, with an opportunity to buy during après at Bearfoot Bistro

Advanced to Expert Ability

4 RUN PACKAGE | **\$1089** CAD per person

ULTIMATE EXCURSION

For technically strong, experienced and physically fit skiers/boarders who enjoy a fast pace and lots of vertical.

- Pace: Fast
- Group size: Up to 5 people
- Helicopter: Bell 407
- Vertical: Approx. 9,000-15,000 ft (2,700-4,600m)
- Extra vertical: \$109 per run
- Heli-picnic lunch by Bearfoot Bistro

Expert Ability

6 RUN PACKAGE | **\$1399** CAD per person

Prices do not include 5% GST.

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Ability Levels

TERRAIN: Heli-skiing with us is about great skiing in gladed trees, open bowls and on glaciers. It is not about “extreme” skiing or jumping cliffs and rocks. We require that skiers are able to do parallel turns and snowboarders be able to handle deep powder. All guests should have a good level of physical fitness. **CHOOSE YOUR ABILITY LEVEL WHILE TAKING INTO CONSIDERATION YOUR SKILLS, THE PACE OF THE DAY AND THE TERRAIN.**

(Blue, black and double black runs refer to the runs at your home or usual ski area.)

(I) INTERMEDIATE

Blue Runs: Ski/board them with little trouble doing parallel turns down the fall line.

Black Runs: Occasionally ski/board them.

Double Black Runs: Not comfortable on double blacks.

Off Piste/Powder: Have limited experience with different snow conditions and powder.

Pace of the Day: Short pitches of skiing with lots of stops for rest, skiing tips and pictures.

Terrain: Intermediate terrain.

Suggested Package:
Classic Experience

(A) ADVANCED

Blue Runs: Have been skiing/boarding for years and get many days in during the season. Blues are easy.

Black Runs: Routinely ski/board them.

Double Black Runs: Might try them if conditions are right.

Off Piste/Powder: Enjoy powder and seek it out whenever possible.

Pace of the Day: Similar to the expert, with longer pitches of skiing and less stopping, but at a more relaxed pace.

Terrain: A combination of intermediate and expert terrain.

Suggested Package:
**Classic Experience or
Elite Adventure**

(E) EXPERT

Blue Runs: No problem on any blue run.

Black Runs: No problem with any black runs.

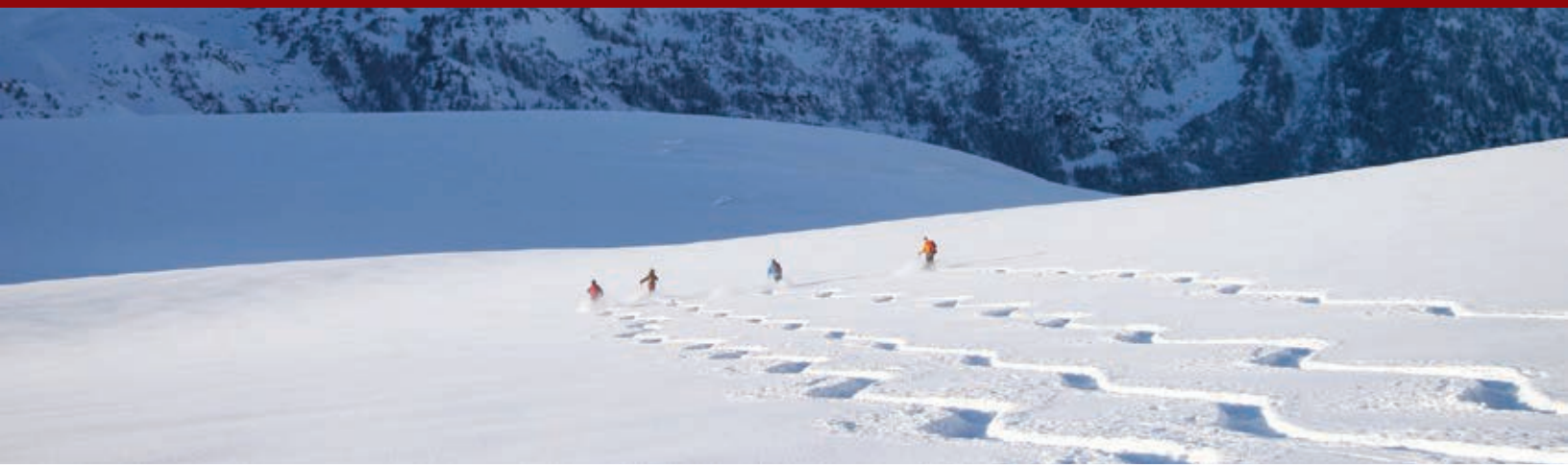
Double Black Runs: No problem with any double-black runs.

Off Piste/Powder: Lots of powder experience and like to ski it quickly, rarely falling.

Pace of the Day: Longer pitches of skiing and less stopping.

Terrain: Steeper lines and terrain provided avalanche hazard is appropriate.

Suggested Package:
**Elite Adventure or
Ultimate Excursion**





Daily Itinerary

Please read this information carefully. It will make your heli-skiing experience more enjoyable.

ARRIVAL IN WHISTLER RESORT

- Please check-in to the Whistler Heli-Skiing store in the Carleton Lodge a minimum of 24 hours prior to your ski day, preferably as soon as you arrive in Whistler. Late check-ins will be accommodated with notification.
- At that time you will be required to sign a release of liability waiver and provide us with important information so that you are grouped correctly.
- Your seat may be forfeited if you have not checked with us by 4:00 PM on the day prior to your ski day.
- All members of your party who are heli-skiing must be present to sign their waiver.
- You may also arrange your rental powder skis or snowboard at this time.
- We recommend that you confirm the weather forecast for your ski day on check in. Date changes are allowed with no penalty prior to 10 AM the day before your ski day.
- Cancellations and date changes received after 10 AM the day prior to skiing will be subject to a fee of \$200 per person and is non-refundable after morning check-in.

MORNING SCHEDULE/MEETING TIMES:

- 8:15 AM: Check-in at the Carleton Lodge for guests requiring AM rentals.
- 8:30 AM: Check-in at the Carleton Lodge for guests that do not require rentals.
- If your heli-ski day is cancelled due to weather or snow conditions, you will be telephoned between 7:45 AM and 8:00 AM. If you do not have a phone call by 8:00 AM, please report to the Heli-Ski store at 8:30 AM or 8:15 AM as required.
- After reporting to the store you will proceed to the Powder Hut. At the Powder Hut, your guide will introduce themselves and assemble your group for a heli-ski introduction.
- You will leave with your guide for the Whistler Heliport which is about 10min drive north of the village. At the heliport you will receive additional instruction on helicopter safety as well as a transceiver orientation.

Important Information

WHAT TO WEAR

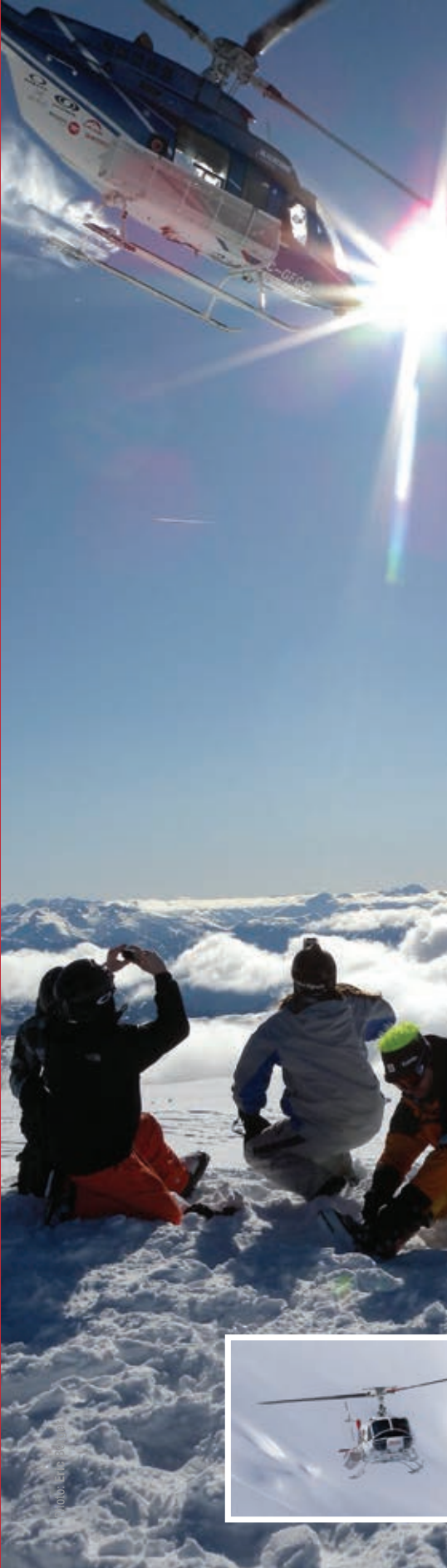
- Please dress the same way you would for skiing on Whistler Blackcomb.
- Goggles are a must.
- Sunglasses with retention straps are acceptable in the spring only.
- Sunscreen is mandatory in the spring.
- Please bring a helmet or warm winter hat.
- Ball caps are not recommended.
- All participants are provided with, and must wear, a small backpack containing a shovel and probe.
- Unless you carry an avalanche airbag or have your own shovel and probe, personal bags must be left behind.
- Nothing may be left in the helicopter.
- Personal music players are NOT permitted throughout the heli trip.
- GOPRO cameras cannot be worn on the chest as it may interfere with the transceiver signal.

EQUIPMENT

- We recommend Salomon, Atomic, Rossignol or Volkl powder skis or Burton snowboards for your enjoyment. They are available at our rental shop, the Powder Hut.
- Please complete rentals the evening before your ski day.
- Our ski technicians will assist you in selecting the correct powder skis for the current snow conditions and your skiing ability.
- Please bring your own ski poles, and ski or snowboard boots, as we do not rent these items.

SKI DAY

- The guide will choose the best ski area for the day. They will take into consideration the wind, temperature, and new snowfalls prior to making a decision.
- You will ski with your guide all day.
- Mountain lunch is provided on the hill.
- Smokers please bring a container to dispose of ashes and cigarette butts.
- No smoking is permitted near the helicopter.



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Important Information continued



APRÈS PARTY

- The heli-ski day ends with après at the Bearfoot Bistro in the Listel Hotel for the video party. We arrive back between 2:30 and 5:00 (depending on weather and number of runs).
- The video party starts 30 minutes after the first group arrives. The video plays at least twice for everyone's enjoyment. Invite your friends and family to join you there.
- All photo/video orders, are taken at the Après party and payment for extra vertical and photo/video orders are processed at the store.

CANCELLATION POLICY*:

- If we do not fly, you will receive a full refund.
- Date changes are allowed with no penalty prior to 10 AM the day before.
- Cancellations and date changes received after 10 AM the day prior to skiing will be subject to a fee of \$200 per person and is non-refundable after morning check-in. If we are forced to return to Whistler without completing your reserved package the refund policy is as follows:

2016.17 REFUND POLICY

REFUND AMOUNT FOR NUMBER OF RUNS COMPLETED

	1 RUN	2 RUNS	3 RUNS	4 RUNS	5 RUNS	6 RUNS
Classic						
3 Runs (Bell 212)	\$662	\$327	\$ -			
Elite						
4 Runs (Bell 212)	\$762	\$427	\$100	\$ -		
Ultimate						
6 Runs (Bell 407)	\$1072	\$737	\$327	\$218	\$109	\$ -

* Whistler Heli-Skiing reserves the right to modify its refund policy at any time.